

Line Sharing ETET Test Plan and Summary

10/5/2000

Central Office: Atlanta Toco Hills (ATLNGATH)

Site Contact: John Burns 404-728-7246

Address: 7 Executive Park Drive

Room 227

Atlanta, GA 30329

ETET Test Line Status:

<u>DLEC</u>	<u>Phone Number</u>	<u>CA/PR</u>	<u>LS Order</u>	<u>DLEC Contact</u>
Covad	404-325-4673	35/1785	C0246RL5	Lans Chase
Covad	404-325-3157	35/1746		
Rhythms	404-325-7209	35/1751	COR4B508	
Northpoint	404-325-5323	35/1768	COGMN283	Greg Pachecko

Splitter Assignments:

<u>DLEC</u>	<u>Splitter Count</u>
Covad	SPLOVC02023305-01-01-1 through 06-4
Rhythms	SPLAKJ02023305-01-07-1 through 12-4
Northpoint	SPLFIM02023305-01-13-1 through 18-4

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 1

Description: Introduce trouble in data jumper in CO by lifting jumper at CLEC cable pair

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Eric Brockman, DLEC technical rep

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and dispatches to CO for jumper verification	_____
Trouble found by CO tech	_____
Ticket closed to UNE Center	_____
Trouble closed to DLEC	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 2

Description: Introduce trouble in voice jumper in CO by lifting jumper at OE MDF appearance

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
Trouble found by CO tech	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 3

Description: Introduce trouble in voice jumper in field by lifting jumper at serving FDI

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Danny Colburn, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
No Trouble Found by CO tech	_____
RRC dispatches to field	_____
Trouble found by outside tech	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 4

Description: Introduce bad splitter card (voice open) in CO splitter shelf

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
Trouble Found by CO tech (no dial tone narrowed down to splitter)	_____
CO tech replaces splitter card	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 5

Description: Introduce bad splitter card (data open) in CO splitter shelf

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and dispatches to CO for jumper verification	_____
No trouble found by CO tech	_____
Co refers to UNE Center	_____
DLEC advised of NTF; offered options of closing ticket or trouble-shooting splitter	_____
DLEC requests card change	_____
Trouble clears	_____
Trouble closed to DLEC	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 6

Description: Introduce CPE data trouble at 7 Exec by unplugging loop from modem

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman, John Burns, DLEC technical rep

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
Trouble resolved over phone w/customer?	_____
If Yes, Close.	
If No, continue below.	
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and	_____
dispatches to CO for jumper verification	_____
No trouble found by CO tech	_____
Co refers to UNE Center	_____
DLEC advised of NTF; offered options	_____
of closing ticket or trouble-shooting	_____
splitter	_____
DLEC requests card change	_____
Trouble does not clear	_____
UNE Center dispatches outside	_____
No trouble found by Outside tech	_____
IW or jack trouble	_____
I&M tech fixes trouble	_____
Trouble closed to DLEC and bill	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 7

Description: Perform parametric testing on Line Sharing pairs

DLEC Test Line: _____

Requested by: BellSouth (H B Greer), Northpoint

Team Members participating: HB Greer, Eric Brockman

Planned Start: _____

Actual Start: _____

Intended Flow and Timeline:

Flow

Actual Date & Time:

Quantify performance of lines;
characterization of loop pairs to be
performed with Yokogawa LX-100
test set

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Known Issues:

Very difficult to create data trouble outside

Troubles will have to be closely coordinated with service order tests due to trouble ticket creation.

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<u>DLEC</u>	<u>Splitter Count</u>
Covad	SPLOVC02023305-01-01-1 through 06-4
Rhythms	SPLAKJ02023305-01-07-1 through 12-4
Northpoint	SPLFIM02023305-01-13-1 through 18-4

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 1

Description: Introduce trouble in data jumper in CO by lifting jumper at CLEC cable pair

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Eric Brockman, DLEC technical rep

Planned Start: _____

Actual Start: _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and dispatches to CO for jumper verification	_____
Trouble found by CO tech	_____
Ticket closed to UNE Center	_____
Trouble closed to DLEC	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 2

Description: Introduce trouble in voice jumper in CO by lifting jumper at OE MDF appearance

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
Trouble found by CO tech	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 3

Description: Introduce trouble in voice jumper in field by lifting jumper at serving FDI

DLEC Test Line: _____

Requested by: BellSouth

Team Members participating: Dan Stinson, Danny Colburn, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
No Trouble Found by CO tech	_____
RRC dispatches to field	_____
Trouble found by outside tech	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 4

Description: Introduce bad splitter card (voice open) in CO splitter shelf

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports voice/data trouble to RRC	_____
RRC issues trouble ticket	_____
RRC runs MLT Test	_____
RRC dispatches to CO for jumper verification	_____
Trouble Found by CO tech (no dial tone narrowed down to splitter)	_____
CO tech replaces splitter card	_____
Ticket closed to RRC	_____
Trouble closed to End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 5

Description: Introduce bad splitter card (data open) in CO splitter shelf

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and dispatches to CO for jumper verification	_____
No trouble found by CO tech	_____
Co refers to UNE Center	_____
DLEC advised of NTF; offered options of closing ticket or trouble-shooting splitter	_____
DLEC requests card change	_____
Trouble clears	_____
Trouble closed to DLEC	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 6

Description: Introduce CPE data trouble at 7 Exec by unplugging loop from modem

DLEC Test Line: _____

Requested by: BellSouth, Northpoint

Team Members participating: Dan Stinson, Eric Brockman, John Burns, DLEC technical rep

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow	Actual Date & Time:
End user reports data trouble to ISP	_____
ISP reports data trouble to DLEC	_____
Trouble resolved over phone w/customer?	_____
If Yes, Close.	
If No, continue below.	
DLEC reports data trouble to UNE Center	_____
UNE Center creates trouble ticket and	
dispatches to CO for jumper verification	_____
No trouble found by CO tech	_____
Co refers to UNE Center	_____
DLEC advised of NTF; offered options	
of closing ticket or trouble-shooting	
splitter	_____
DLEC requests card change	_____
Trouble does not clear	_____
UNE Center dispatches outside	_____
No trouble found by Outside tech	_____
IW or jack trouble	_____
I&M tech fixes trouble	_____
Trouble closed to DLEC and bill	_____
Trouble closed to ISP/End user	_____

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Trouble Number: 7

Description: Perform parametric testing on Line Sharing pairs

DLEC Test Line: _____

Requested by: BellSouth (H B Greer), Northpoint

Team Members participating: HB Greer, Eric Brockman

Planned Start: _____ **Actual Start:** _____

Intended Flow and Timeline:

Flow

Actual Date & Time:

Quantify performance of lines;
characterization of loop pairs to be
performed with Yokogawa LX-100
test set

Fallout Issues: _____

Line Sharing ETET Test Plan and Summary

10/5/2000

Known Issues:

Very difficult to create data trouble outside

Troubles will have to be closely coordinated with service order tests due to trouble ticket creation.

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #
Customer PON #

Page #
Version #

PART I - ORDERING SECTION

Customer ACTL:

--

Date Order Submitted by Customer:

--

REQ TYPE: AB

Date Order Received by BellSouth:

--

Desired Due Date:

--

New Splitter System Capacity

Initial Order

--

96 Line System(s)

--

24 Line System(s)

Update Existing Order

--

96 Line System(s)

--

24 Line System(s)

Cancel Existing Order

--

Line Activation/De-Activation

(See Part 1B attached)

Initial Order

--

Update Existing Order

--

Cancel Existing Order

--

Disconnect Existing Splitter Capacity

(See Part 1C attached)

Initial Order

--

Update Existing Order

--

Cancel Existing Order

--

Date Order Sent to Network CCM:

--

Date CCM Response Needed:

--

BellSouth CRS/Account Team Representative

Name

--

Title

--

Address

--

City

--

State

--

Zip Code

--

Telephone Number:

--

FAX Number:

--

E-mail:

--

Bill Date:

--

Customer Order/Design Contact Information

Company Name

--

Contact Name

--

Title

--

Department

--

Address

--

City

--

State

--

Zip Code

--

Telephone Number:

--

FAX Number:

--

E-mail:

--

Customer Billing Information

Bill Name

--

Street

--

Room

--

Floor #

--

City

--

State

--

Zip Code

--

ACNA

--

OCN

--

BAN Number

--

Billing Cont. Name

--

Billing Contact #

--

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #

Customer PON #

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LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #
Customer PON #

Page #
Version #

PART I - ORDERING SECTION

Customer ACTL:

--

Date Order Submitted by Customer:

--

REQ TYPE: AB

Date Order Received by BellSouth:

--

Desired Due Date:

--

New Splitter System Capacity

Initial Order

--

Quantity of Systems this Order

96 Line System(s)

24 Line System(s)

Update Existing Order

--

96 Line System(s)

24 Line System(s)

Cancel Existing Order

--

Line Activation/De-Activation

(See Part 1B attached)

Initial Order

--

Update Existing Order

--

Cancel Existing Order

--

Disconnect Existing Splitter Capacity

(See Part 1C attached)

Initial Order

--

Update Existing Order

--

Cancel Existing Order

--

Date Order Sent to Network CCM:

--

Date CCM Response Needed:

--

BellSouth CRSG/Account Team Representative

Customer Order/Design Contact Information

Name

--

Title

--

Address

--

City

--

State

--

Zip Code

--

Telephone Number:

--

FAX Number:

--

E-mail:

--

Bill Date:

--

Company Name

--

Contact Name

--

Title

--

Department

--

Address

--

City

--

State

--

Zip Code

--

Telephone Number:

--

FAX Number:

--

E-mail:

--

Customer Billing Information

Bill Name

--

Street

--

Room

--

Floor #

--

City

--

State

--

Zip Code

--

ACNA

--

OCN

--

BAN Number

--

Billing Cont. Name

--

Billing Contact #

--

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #
Customer PON #

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LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 8/29/00)

BellSouth Tracking #
Customer PON #

Page #

Version #

PART IB - LINE ACTIVATE / DE-ACTIVATE

Company Name:

--

Line Activation/De-Activation

Desired Due Date:

--

ACTL:

--

Lines to Activate/Deactivate/Change:

(Action entries, A for activate, D for deactivate, CF change from, CT change to)

(Type entries, DO is data only for when BST furnishes splitter;

DV is data and voice and VO is voice only and are used in sets

when the DLEC furnishes the splitter)

List the appropriate existing cable/pair name/range(s) that is to be used for line sharing so it can be recorded in the COSMOS GF inventory (must be in consecutive ranges in multiples of 24 or 25).

Action Type

Action	Type						
		Cable ID		Pair Range		to	
		Cable ID		Pair Range		to	
		Cable ID		Pair Range		to	
		Cable ID		Pair Range		to	
		Cable ID		Pair Range		to	
		Cable ID		Pair Range		to	

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #

Customer PON #

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PART IC - DISCONNECT

Company Name:

Order Information for Disconnect Existing Splitter System Capacity

Desired Due Date:

ACTL:

List the system(s) to disconnect, use additional pages if necessary:

(complete data is required in order to stop billing).

Specific system data (take from original FOC document & splitter Notification Document)

System Size	24		96	
Splitter Assignment Data				

System Size	24		96	
Splitter Assignment Data				

System Size	24		96	
Splitter Assignment Data				

System Size	24		96	
Splitter Assignment Data				

System Size	24		96	
Splitter Assignment Data				

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #
Customer PON #

Page #
Version #

PART II -CCM RESPONSE

Network CCM Response Section
(response to CRSG/Account Team required for new splitter orders only)

Date received from CRSG/Account Team Originator:

Date CCM Response Needed:

Date response submitted to CRSG/Account Team Originator:

Company Name:

--

ACTL:

--

Desired Due Date:

--

Network CCM Contact Name

Address

City

State

Telephone Number

Fax Number

Equipment installation and COSMOS records **can** be completed to handle the entire order at one time and will be available on:

--

Note: CCM proceeds with order process

Equipment installation and COSMOS records **cannot** be completed to handle the entire order at one time: the following dates will apply (use additional line if required)

96 line system(s) available on:

96 line system(s) available on:

24 line system(s) available on:

24 line system(s) available on:

Note: CCM does not proceed with order process until receipt of CRSG clarification

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 7/11/00)

BellSouth Tracking #

Customer PON #

Page #

Version #

PART III - SPLITTER ORDER COMMITMENT

Company Name:

Desired Due Date:

ACTL

BellSouth CRS/AT Representative

Name

Address

City

State

Zip Code

Telephone Number

FAX Number

E-Mail

Equipment and COSMOS records **can** be completed to handle the entire order at one time and will be available on:

Equipment and COSMOS records **cannot** be completed to handle the entire order at one time: the following dates will apply (use additional line if required)

0	96 line system(s) available on:	1/0/00
0	96 line system(s) available on:	1/0/00
0	24 line system(s) available on:	1/0/00
0	24 line system(s) available on:	1/0/00

Remarks:

LINE SHARING SPLITTER ORDERING DOCUMENT

(form last revised 8/29/00)

Version 5 form and instructions revised 8/29/00

Splitter Assignment Notification Form

LINE SHARING SPLITTER ASSIGNMENT NOTIFICATION TO COSMOS

LINE SHARING SPLITTER ASSIGNMENT NOTIFICATION TO CUSTOMER (CRSG) email to CRSG UNE /m5,mail5a

CA/PR NOTIFICATION TO COSMOS

BellSouth Tracking # Company Name:
Customer PON #

ACTL: SWITCH WC COSMOS WC
NPA/NXX

Network CCM Contact Name
Telephone Number

THIS SUBMISSION COVERS THE FOLLOWING:

<input type="checkbox"/>	SPLITTER ASSMT NOTIF TO COSMOS	date sent to COSMOS	<input type="text"/>
<input type="checkbox"/>	SPLITTER ASSMT NOTIF TO CUSTOMER (CRSG)	date sent to CRSG	<input type="text"/>
<input type="checkbox"/>	CA/PR NOTIF TO COSMOS	date sent to COSMOS	<input type="text"/>

DATA MUST BE IN COSMOS BY

Note: This date must be equal to or less than completion date defined on Part II CCM Response

SPLITTER ACTIVITY

ACT CODE	SPLITTER NAME FIRST CIRCUIT	SPLITTER NAME LAST CIRCUIT	FRAME NAME	FRAME BLOCKS	SYSTEM SIZE

CA/PR ACTIVITY

Lines to Activate/Deactivate/Change:

(Action entries, A for activate, D for deactivate, CF change from, CT change to)

(Type entries, DO is data only for when BST furnishes splitter;

DV is data and voice and VO is voice only and are used in sets

when the DLEC furnishes the splitter)

List the appropriate existing cable/pair name/range(s) that is to be used for line sharing so it can be recorded in the COSMOS GF inventory (must be in consecutive ranges in multiples of 24 or 25).

Action	Type					
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>
<input type="text"/>	<input type="text"/>	Cable ID	<input type="text"/>	Pair Range	<input type="text"/>	to <input type="text"/>

REMARKS: